

Quality Assurance Manager – Newport, Maine

Oversee the activity of the quality assurance department and staff, developing, implementing, and maintaining a system of quality and reliability testing for the organization's products and/or development process.

Supervisory Responsibilities:

Hires and trains QA staff. Oversees the daily workflow and schedules of the department. Conducts performance evaluations that are timely and constructive. Handles discipline and termination of employees in accordance with company policy.

Duties/Responsibilities:

- Develops, implements, and manages processes to ensure that products meet required specifications for quality, function, and reliability prior to delivery.
- Identifies and sets appropriate quality standards and parameters for products.
- Communicates quality standards and parameters to QA team, product development team, and other appropriate staff.
- Coordinates product testing processes.
- Participates in product testing.

Identifies and analyzes issues, bugs, defects, and other problems, particularly when problems recur in multiple products; recommends and facilitates solutions to these issues:

- Reviews client, customer, and user feedback.
- Maintains compliance with federal, state, local, and organizational laws, regulations, guidelines, and policies.
- Performs other related duties as assigned.

Required Skills/Abilities:

- Excellent verbal and written communication skills.
- Excellent interpersonal and customer service skills.
- Excellent organizational skills and attention to detail. Excellent time management skills with a proven ability to meet deadlines.
- Strong analytical and problem-solving skills.
- Strong supervisory and leadership skills.

Education and Experience: Bachelor's degree in Business, Engineering, or field related to the products being developed required. Experience in related field required with supervisory experience a plus.

Applications (Resumes & Cover Letters) should be sent to Connect@VantagePointRecruiting.com